

FDFCDSEWB	Evaluate wine (standard)
PRSSO217A	Provide lost and found facility
SITHACS001A	Provide accommodation reception services
SITHACS002A	Conduct night audit
SITHACS003A	Provide porter services
SITHACS004A	Provide housekeeping services to guests
SITHACS005A	Prepare rooms for guests
SITHACS006A	Clean premises and equipment
SITHACS007A	Launder linen and guest clothes
SITHACS008A	Provide valet service
SITHCCC001A	Organise and prepare food
SITHCCC002A	Present food
SITHCCC003A	Receive and store kitchen supplies
SITHCCC004A	Clean and maintain kitchen premises
SITHCCC005A	Use basic methods of cookery
SITHCCC006A	Prepare appetisers and salads
SITHCCC007A	Prepare sandwiches
SITHCCC008A	Prepare stocks and sauces and soups
SITHCCC009A	Prepare vegetables, fruit, eggs and farinaceous dishes
SITHCCC010A	Select, prepare and cook poultry
SITHCCC011A	Select, prepare and cook seafood
SITHCCC012A	Select, prepare and cook meat
SITHCCC013A	Prepare hot and cold desserts
SITHCCC014A	Prepare pastry, cakes and yeast goods
SITHCCC015A	Plan and prepare food for buffets
SITHCCC016A	Develop cost effective menus
SITHCCC018A	Prepare pates and terrines
SITHCCC021A	Handle and serve cheese
SITHCCC025A	Monitor catering revenue and costs
SITHCCC026A	Establish and maintain quality control of food
SITHCCC027A	Prepare, cook and serve food for food service
SITHCCC028A	Prepare, cook and serve food for menus
SITHCCC029A	Prepare foods according to dietary and cultural needs
SITHFAB001A	Clean and tidy bar areas
SITHFAB002A	Operate a bar
SITHFAB003A	Serve food and beverage to customers
SITHFAB004A	Provide food and beverage service to customers
SITHFAB005A	Provide table service of alcoholic beverages
SITHFAB006A	Operate cellar systems
SITHFAB008A	Provide room service

SITHFAB009A	Provide responsible service of alcohol
SITHFAB010A	Prepare and serve non-alcoholic beverages
SITHFAB011A	Develop and update food and beverage knowledge
SITHFAB012A	Prepare and serve espresso coffee
SITHFAB013A	Provide specialist advice on food
SITHFAB014A	Provide specialist advice on wines
SITHFAB015A	Prepare and serve cocktails
SITHFAB020A	Apply food and beverage skills in the workplace
SITHFAB021A	Provide and coordinate food and beverage service
SITHIND001A	Develop and Update Hospitality Knowledge
SITHIND002A	Apply hospitality skills in the workplace
SITHIND003A	Provide and coordinate hospitality service
SITTIND001A	Develop and Update Tourism Industry Knowledge
SITTTSL007A	Receive and process reservations
SITTTSL010A	Control reservations or operations using a computerised system
SITXADM001A	Perform office procedures
SITXADM004A	Plan and manage meetings
SITXCCS001A	Provide visitor information
SITXCCS002A	Provide quality customer service
SITXCCS003A	Manage quality customer service
SITXCOM001A	Work with colleagues and customers
SITXCOM002A	Work in a socially diverse environment
SITXCOM003A	Deal with conflict situations
SITXCOM004A	Communicate on the telephone
SITXCOM005A	Make presentations
SITXENV001A	Participate in environmentally sustainable work practices
SITXFIN001A	Process financial transactions
SITXFIN002A	Maintain financial records
SITXFIN003A	Interpret financial information
SITXFIN004A	Manage finances within a budget
SITXFIN005A	Prepare and monitor budgets
SITXFIN007A	Manage physical assets
SITXFIN008A	Manage financial operations
SITXFSA001A	Implement food safety procedures
SITXFSA002A	Develop and implement a food safety program
SITXGLC001A	Develop and update legal knowledge required for business compliance
SITXHRM001A	Coach others in job skills
SITXHRM002A	Recruit, select and induct staff
SITXHRM003A	Roster staff
SITXHRM005A	Lead and manage people



SITXHRM006A	Monitor staff performance
SITXHRM007A	Manage workplace diversity
SITXHRM008A	Manage workplace relations
SITXINV001A	Receive and store stock
SITXINV002A	Control and order stock
SITXMGT001A	Monitor work operations
SITXMGT002A	Develop and implement operational plans
SITXMGT004A	Develop and implement a business plan
SITXMGT005A	Manage business risk
SITXMGT006A	Establish and conduct business relationships
SITXMPR004A	Coordinate marketing activities
SITXMPR005A	Develop and manage marketing strategies
SITXOHS001A	Follow health, safety and security procedures
SITXOHS002A	Follow workplace hygiene procedures
SITXOHS004A	Implement and monitor workplace health, safety and security procedures
SITXOHS005A	Establish and maintain an OH&S system